

Warranty

SURGICAL STEEL HOUSINGS

The stainless steel housing is warranted to be free from defects in material and workmanship for a full 50 years from the time of the original purchase. Any housing ever found to be defective will be repaired or replaced free of charge.*

UNIVERSAL AND SLIMLINE HOUSINGS

The housing is warranted to be free from defects in material and workmanship for a full 50 years from the time of the original purchase. Any housing ever found to be defective will be repaired or replaced free of charge.*

CARTRIDGES

Cartridges are warranted for one year on a prorated basis from the purchase date plus shipping and handling. To replace your cartridge sooner, for any reason, you may pay a minimum charge of 25% (3 months usage) of the retail price of the cartridge. After that your cartridge is prorated at one-twelfth its current replacement cost for each month of use in excess of three, plus shipping and handling.

FULL HAZARD WARRANTY

In addition to the Warranty, CanAm Wellness agrees to replace all or any piece of your water purifier if it is lost, stolen, or destroyed by fire, flood, storm, earthquake or misuse, for one half of the retail purchase price at the time of replacement, plus shipping and handling. This includes the purchase of a new unit if you should move and left your unit behind.

*This warranty does not apply to any part or component that has been subject to misuse, neglect or altered in any such way that its performance is affected. To receive the full warranty you must replace your CanAm Wellness Water Purification cartridges with a genuine CanAm Wellness certified product at the proper replacement period, generally every one to two years.

For questions call 613-523-7800

or write to info@canamwellness.com

IMPORTANT: Register your warranty now at canamwellness.com/warranty-registration

CanAm Wellness Direct Flow Water Purifier

Installation Instructions and Warranty
For the Direct Flow Water System



Your Health is our Business
www.canamwellness.com

INSTALLATION OF THE UNDERCOUNTER 'DIRECT FLOW' WATER PURIFIER FILTER



1. Open the cold water at the faucet , then close the 'shut off' until the water stops flowing.
(This releases the pressure so that the hose can be easily removed.)
If there is no shut-off valve on your cold water pipe you will need to shut off the main water line in the basement.
2. Unscrew the faucet Flex Hose from the copper pipe. (Ideally attach a wrench to the shut-off or bolt on the pipe to hold it.)
3. Attach the supplied hose to the pipe and the other end to the inlet of the purifier. (do not over-tighten)
4. Attach the other hose to the outlet of the purifier (see either the arrow on the bottom of the unit or it may say 'in' and 'out'. Attach the other end to the flex-hose coming from the faucet. (there will be a brass connector on the end of the Flex Hose)
5. Place the unit in the far corner under the sink, turn on the water and let the water run to waist for five minutes. While the water is running, turn the unit upside down for 10 seconds to flush out the air pocket.

CLEANING AND MAINTENANCE

Note: Prior to service, ensure you have some petroleum jelly (Vaseline) on hand along with a brush or rough nylon pad for cleaning the ceramic.

1. Open the filter faucet, then close the 'shut off' until the water stops flowing.
This releases the pressure so that the housing can be opened.
2. Put the unit upside down or in a bucket as there is water in the sump housing. Unscrew the sump and drain the water in the sink.
3. Carefully remove the ceramic by twisting and gently pulling it from the base and clean following the instructions provided below.
4. Using a stiff brush, or nylon scouring pad, scrub the outer surface of the ceramic under **cool** running water until it returns to a uniform off white colour (yellow tint). **CAUTION:** Always keep the inlet hole up and do not allow the inlet to come into contact with the running water. Note: Never use soaps, detergents, bleach, or any other chemicals during the cleaning process. These could harm the performance of your unit. Excessive cleaning shortens the life of the ceramic substantially.
5. If you have a bottle brush you can clean inside the cover with hot soapy water, then rinse well.
Wipe the base clean with a paper towel.
Lubricate the "o" ring and threading of the base with the petroleum jelly (Vaseline) and replace the sump lid. Hand tighten as best you can unless your unit comes with a wrench. (do not over tighten as this will make it hard to open next time.)
Place the unit back under the sink, turn on the water and let the water run to waist for one minute if just cleaned, or five minutes if the cartridge was replaced. While the water is running, turn the unit upside down for 10 seconds to flush out the air pocket.

